

MARCUS ANSELM

ABOUT ME

I am a team player and enjoy customer interactions whilst building relationships with people in the community. I have strong time management skills, am well-organised and able to work independently or in a team. I can learn quickly on the job. I am a New Zealand Citizen.

WORK HISTORY

Freelance Web Design & Development

OCTOBER 2018 - PRESENT

- My key achievements were the development of two websites, for an architectural practice and an immigration adviser. This also involved graphic design and brand development work.

Accident Compensation Corporation (ACC) – *Digital Business Analyst/Business Systems Analyst*

OCTOBER 2016 - OCTOBER 2018

- My key achievement was delivering the system processes documentation to support the successful deployment of projects, including the implementation of four websites, and an upgraded firewall system.
- I was also responsible for incident and problem management for the web development team.

Maritime New Zealand – *Web Content Management*

FEBRUARY 2016 - OCTOBER 2016

- Website content management.
- Intranet content management and development.
- Email newsletter design and distribution.

ACC, Wellington – *Manager, Web Content*

JUNE 2012 - FEBRUARY 2015

- Team leadership and mentoring.
- Process design.
- Relationship management.
- Incident and problem management for website and intranet content.

ACC, Wellington – *Web Content Analyst*

OCTOBER 2008 - JUNE 2012

- Incident and problem management for website and intranet content.
- Content creation and maintenance.

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New Zealand Cricket, Christchurch

ONLINE EDITOR/WRITER, OCTOBER 2005 - OCTOBER 2008

New Zealand Post, Auckland

POSTIE, MARCH 2005 - OCTOBER 2005

Press Association, UK

DEPUTY EDITOR/SUB-EDITOR-REPORTER, SEPTEMBER 2000 - FEBRUARY 2005

EDUCATION & PROFESSIONAL DEVELOPMENT

Certified ScrumMaster	Scrum Alliance,	2016
Diploma in Web Development	Yoobee School of Design	2015
Diploma in Accessible Web Content	Contented	2013
ITIL Foundation	ITIL Australia/NZ	2013
Tikanga and Te Reo in the Public Sector	Victoria University of Wellington	2013
Prince2 Foundation	APMG	2013
Diploma, National College of Training for Journalists	Sheffield College	2001
BA, Social & Political Studies	University Of Sheffield,	1998

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